



## Accessibility Statement for ERCO Worldwide's Website

ERCO Worldwide ("ERCO") is committed to ensuring digital accessibility for people with disabilities. Our website is designed with accessibility in mind and is reviewed annually to ensure that it remains accessible.

### Measures to support accessibility

ERCO Worldwide takes the following measures to ensure accessibility of its website:

- Provide accessibility training for all employees
- Assign clear accessibility goals and responsibilities
- Include accessibility throughout our internal policies.

### Conformance Status

The Web Content Accessibility Guidelines defines requirements for improving accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, Level AAA. The ERCO website is partially conformant with WCAG 2.1 Level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

### Feedback

Feedback regarding the accessibility of ERCO's website can be submitted using the following methods:

**Mail:** 5050 Satellite Drive, 6th Floor  
Mississauga, Ontario  
Canada L4W 5A1

**Phone:** +1.416.239.7111

**Email:** [raquel.sova@ercoworldwide.com](mailto:raquel.sova@ercoworldwide.com)

Where possible, concerns will be addressed immediately. However, some concerns may require more effort to address. In such cases, a response will be provided in a timely manner.





## **Compatibility with Browsers and Assistive Technology**

ERCO's website is designed to be compatible with assistive technologies.

## **Limitations and alternatives**

- The documents posted to the website, primarily as PDFs, have not been reviewed for accessibility conformance. Please contact us if you require an alternative format.
- The Google map is not keyboard accessible.

ERCO is constantly working to improve website accessibility. For content that is not accessible, alternative formats will be provided upon request.

If you require information in an alternative format, please email:  
[syed.ashraf@ercoworldwide.com](mailto:syed.ashraf@ercoworldwide.com)

## **Assessment Approach**

ERCO assessed the accessibility of its website through an external review.

**This Accessibility Statement is approved and reviewed annually.**

This is not intended to replace [ERCO's Integrated Accessibility Standards \(IAS\) policy](#).