

## **VISION STATEMENT**

*“ERCO Worldwide will be a global leader in the supply of chemical technologies, products and solutions that assist our customers to manage profitable and sustainable businesses.”*

We will accomplish this by:

- Determining and meeting the needs of our customers and acting on their feedback of our performance.
- Employing quality techniques and systems to achieve customer-focused continuous improvement in all facets of our business.
- Building long term relationships with customers and suppliers based on integrity and partnering for mutual benefit.
- Engaging in innovation of products and services to meet the future needs of our customers.
- Training, empowering and involving our employees in the decision making process.
- Ensuring that our human and capital resources are employed effectively and in a focused manner.

**All these will be achieved by conducting our business in an Ethical, Safe and Environmentally Responsible Manner.**



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*Ed Bechberger*  
President



**Responsible Care®**  
Our commitment to sustainability.

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Rv.2