



VISION STATEMENT

“ERCO Worldwide is a global leader in the supply of chemical technologies, products and solutions which enables ERCO and our customers to manage profitable and sustainable businesses.”

We will accomplish this by:

- Determining and meeting the needs of our customers and acting on their feedback of our performance.
- Employing quality techniques and systems to achieve customer-focused continuous improvement in all facets of our business.
- Building long term relationships with customers and suppliers based on integrity and partnering for mutual benefit.
- Engaging in innovation of products and services to meet the future needs of our customers.
- Training, empowering and involving our employees in the decision-making process.
- Ensuring that our human and capital resources are employed effectively and in a focused manner.

All these will be achieved by conducting our business in an Ethical, Safe and Environmentally Responsible Manner.

A handwritten signature in black ink, reading "Ed Bechberger".

Ed Bechberger
President & CEO



July 2021
Rv.4